

## General Conditions of Sale

### Tariffs **Our tariffs include:**

- Access to hot water sanitary facilities
- Access to the swimming pool and paddling pool (swimming costumes must be worn). The swimming pool is normally open from the first week of May to mid-September, depending on climatic conditions.
- Access to children's games

### Reservation

#### 1. **The pitches:**

- Reservation is strongly advised.
- Reservations are complete following receipt of the signed contract and a deposit of 20% (25€ minimum) of the total cost of the stay or the full amount for the night if only booking a one-night stay.

#### 2. **Rentals:** NON-SMOKERS

- Reservation is compulsory for rentals throughout the campsite's open period.
- Reservations are complete following receipt of the signed contract and a deposit of 30% (50€ minimum) of the total cost of the stay or the full amount for the night if only booking a one-night stay. The rental must be paid for in full one month before arrival. It must be cleared one month before arrival.
- Rentals must **be vacated and checked before 10am**. The departure cleaning is not included in the rental price.

Once we have received both the deposit and signed contract from you, we will send you a booking confirmation that must be presented to reception upon your arrival.

Arriving later or departing earlier than planned will under no circumstances result in a refund.

### Arrival – Departure

#### ➤ **The pitches**

-Pitches must be **vacated before 11am** and are **available from 3pm**.

-Any change to the number of people during the course of your stay must immediately be notified to reception.

-The total cost of your stay must be paid in full no later than the eve of your departure, and **before 7pm**.

#### ➤ **Rentals**

-A deposit of 200€ will be requested upon your arrival (payable by cheque, card or cash). The deposit will be returned to you upon departure, following examination of the state and condition of the rental. You will also be provided with an inventory. In the event of any anomaly, the tenant must notify reception within 12 hours of their arrival. If your departure time is outside the reception's opening hours, please inform them the day before.

-Rentals are **available from 3pm** and must be **vacated by 10am**.

-Any change to the number of people during the course of your stay must immediately be notified to reception.

-The total cost of your stay must be paid in full no later than **one month before your arrival**.

-The tenant is responsible for cleaning at the end of their stay. If this is not done, the deposit will not be returned.

-Rentals must **be vacated and checked before 10am on the day of departure**.

## Animals:

-Animals are allowed on the campsite in accordance with the laws and regulations currently in force, upon presentation of their up-to-date vaccination card.

-1<sup>st</sup> and 2<sup>nd</sup> category dogs are not allowed.

-Animals must be kept on a leash while on the campsite. Owners assume full responsibility for their animals. Animals are under no circumstances to be left unattended on the campsite. Animals are not allowed in the sanitary facilities or in the swimming pool enclosure. Droppings are to be picked up by the owner, even to the outside of the camping.

## Insurance

It is the camper's responsibility to take out insurance. The campsite will accept no responsibility in the event of theft, fire, bad weather, etc., nor in the event of an incident relating to the camper's responsibilities.

**Cancellation:** In the event of cancellation, we will retain, or you will be due to pay, damages for terminating your contract:

➤ **For pitches**

The deposit paid if you do not notify or if the cancellation is less than a week before your arrival. Any cancellation of reservation must be notified in writing (letter or email). You will be billed 10 € for administration fees.

➤ **For rentals**

The total cost of your stay if you cancel less than a month before your arrival.

The campsite offers you optional Cancellation and Interruption insurance in your rental contract. Our partner Gritchen Affinity will refund all or part of the stay only to customers that have purchased Campez Couvert insurance. In case of cancellation, please notify the campsite of your cancellation as soon as an event occurs that prevents your departure, by letter or by email. If the claim is covered in the general conditions (available at [www.campez-couvert.com](http://www.campez-couvert.com) or from the campsite), please notify the insurer within 48 hours and provide all the necessary information and supporting documents.

It's price : 2,90% of your stay.

Any booking cancellation must be made in writing (by letter or email). You will be billed 10 € for administration fees.

## Various:

Each camper must adhere to the *Camping des Favards'* campsite regulations. The management reserves the right to remove anyone who breaks the campsite regulations.